

## **Section 20: Customer\*s Deposits**

### **A. New Residential Service.**

1. the District shall not require a cash deposit or other guarantee as a condition of new service unless a customer has an outstanding account balance with any Wisconsin water utility which accrued within the last six (6) years, and which at the time of the request for new service remains outstanding and not in dispute.
2. In lieu of cash deposit or guarantee, an applicant for new service who has an outstanding account accrued within the last six (6) years with the District shall have the right to receive service from the District under a deferred payment agreement as defined in Section 23 for the outstanding account.

### **B. Existing Residential Service. the District shall not require a cash deposit or other guarantee as a condition of continued service unless either or both of the following circumstances apply:**

1. the District has shut off or discontinued the service of the customer within the last twelve (12) month period for violation of the District\*s filed rules or for nonpayment of a delinquent service account not currently in dispute.