

Section 11: Thawing Frozen Services

- A. Frozen services shall be thawed by and at the entire expense of the District up to the curb box, except where the customer has been notified in advance of a corrective measure to follow or the freezing was caused by contributory fault or negligence on the part of the customer, such as reduction of the cover or undue exposure of the piping in the building or on the customer's property, or failure to comply with this Ordinance setting forth various requirements as to depth of service, sufficient backfill, etc.

adopted 10/20/2010